

# Code of conduct

The code of conduct covers the expected behavior, appearance, attitude and professional approach to work, colleagues and passengers that the interviewer should adhere to and covers 11 separate statements.



- 1 We are always aware that when we work, we represent the customer and Epinion

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- 2 We always wear the correct uniform whilst on shift

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- 3 We always respect a "no thanks" to interview and will terminate interviews in a courteous and respectful manner

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- 4 We ensure that all information is treated professionally and confidentially

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- 5 We always try to coordinate our activities with the customer and be professional at all times

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- 6 We will not do anything that might seem pushy, offensive or unpleasant to others, whether it's our colleagues, business partners or respondents

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- 7 We never occur under the influence of alcohol, intoxicants, medicine or drugs

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- 8 On request, we identify ourselves by name, employee number, and place of employment and names of immediate superior employees

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- 9 We strive to create a good environment for ourselves and our colleagues, and anyone else who comes in contact with us

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- 10 We will never give false information about us, the business, the purpose of our presence or otherwise of an employee or defendant

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- 11 We will ensure that all interviews we conduct are genuine and that they are conducted with a person